

## Notification



## Update: Ground investigations at Ruislip Golf Course and The Greenway

April 2019 | [www.hs2.org.uk](http://www.hs2.org.uk)

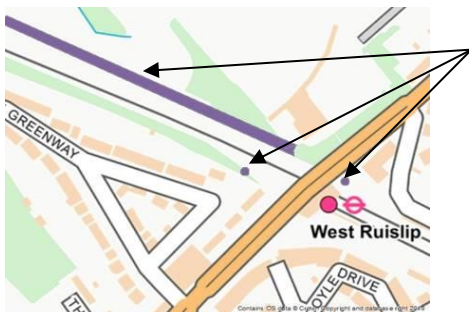
High Speed Two (HS2) is the new high speed railway for Britain. As part of developing the route design of the HS2 high-speed railway, we are carrying out further ground investigation works in your area. The results will build on the information we already have from work done in 2017, helping us get a better understanding of the ground conditions in your area.

### What are we doing?

Investigations will extend from the Fairway Pub along the southern perimeter of the golf course for the purposes of a pumping test. In addition, monitoring will take place intermittently at existing borehole locations on and in proximity to the golf course. Approximate locations are outlined in the map below and are located; on the golf course, at the northern end of the garages in The Greenway and the carpark at the Blenheim Care Centre.

During the investigation, you may see plastic piping running along the length of golf course. At the monitoring locations you may see personnel lowering equipment to record information such as groundwater levels. Permission has been granted for limited removals of materials and equipment to the hoarded area on the golf course on a Sunday, and for a generator to run continuously for a 72-hour period during the pumping test. To minimise noise from the generator, it will be surrounded by acoustic barriers.

Dates may change due to unforeseen circumstances and we will keep you informed about any changes.



Approximate location  
of the works

If you have a question about HS2 or our works, please contact our helpdesk on 08081 434 434 or email [HS2enquiries@hs2.org.uk](mailto:HS2enquiries@hs2.org.uk)

### Duration of works

From 6 May for approximately four weeks

Working hours are from 8am to 6pm, Mondays to Fridays, and 8am to 1pm Saturdays if needed.

We may be on site for an hour before the start and/or end of each shift

### What to expect

Sites secured with barriers and acoustic screens to reduce noise

Pumping equipment and mobile units on site

Acoustic hoarding will be used to dampen the noise when the generator needs to run continuously for 72 hours.

We will need to remove piping and equipment on a Sunday.

To sign up for news alerts please visit [hs2inhillington.co.uk](http://hs2inhillington.co.uk)

# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

## Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.

[www.gov.uk/government/publications/hs2-residents-charter](http://www.gov.uk/government/publications/hs2-residents-charter)

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at: [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

You can contact the Commissioner at: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out all about HS2 and properties along the line of route by visiting: [www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you're eligible for compensation at: [www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint via the helpline. For more details on our complaints process, please visit our website: [www.hs2.org.uk/how-to-complain](http://www.hs2.org.uk/how-to-complain)

## Contact Us

If you have any questions about this notification of works, please get in touch.

 24/7 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[HS2enquiries@hs2.org.uk](mailto:HS2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit: **[www.hs2inhillington.co.uk](http://www.hs2inhillington.co.uk)**

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